# WHO - FAMILY OF INTERNATIONAL CLASSIFICATIONS NETWORK ANNUAL MEETING 2013



# Three years of ICF implementation<br/>in Kosovo under the national<br/>disability action plan 2010-201212 - 18 October 2013<br/>Beijing, China<br/>Poster Number<br/>WHO/CTS to insert

Lucilla Frattura, Flavia Munari, Francesco Gongolo Central Health Directorate, Classification Area, Friuli Venezia Giulia Region, IT WHO-FIC CC, Udine

Abstract We here present the results of the activities carried out in order to implement the use, recommended by the Kosovarian disability action plan, of the International Classification of Functioning, Disability and Health (ICF), during the last three years.

## Introduction

Since 2011, Italian WHO-FIC CC has carried out a project to support the implementation of the Disability action plan of Kosovo, in strict cooperation with the Italian Ministry of Foreign Affairs - Italian Cooperation for Development. The project is funded by the Friuli Venezia Giulia Region, under the regional multiannual plan for international health policies. We here present the results of the activities carried out in order to implement the use, recommended by the Kosovarian disability action plan, of the ICF. and (iii) the provision of technical assistance to the start-up of a Kosovarian association for the implementation of ICF in Kosovo (2012-2013).

## Results

Data collected at municipal level were

## Conclusions

Kosovo is a country in transition, in the process of refining and redefining its institutions; between 2008 and 2013 a key element has been the acceleration in the decentralization process at Municipality level. Education and accessibility have been considered as the most dynamic areas of inclusion and the optimal entry point to challenge a silted situation. The ICF model is considered a consistent framekork to design new inclusive policies and programmes.

### Figure 1 – Kosovo is a newborn country



### Methods & Materials

The activities were carried out at municipal and central level to set up a work plan to implement a national recommendation for

analysed and reported; an interministerial working group was established by the Kosovarian Office of Good Governance, comprising the Ministry of Education, Science and Technology, the Ministry of Health, the Ministry of Labour and Social Welfare, a WHO representative, a UNICEF representative, and the representative of the Gjilan ICF working group. The Italian WHO-FIC CC support was requested to the Italian Ambassador. A professional association was formed in 2013, named OKINF (where KNF in the acronym is the Albanian translation of 'ICF'). A 2013 work plan was submitted to support the two new social bodies to be run by the Italian WHO-FIC CC.

Figure 3 – The Gjilan Major and counselor for health with the Italian CC experts LF & FM and the Italian Development Cooperation expert- - 2012



### Figure 6 – The growing Europe



# Acknowledgements

Friuli Venezia Giulia Region that supported the sharing of technical expertise on disability in order to support the Kosovo Disability Action Plan implementation Italian Embassy in Kosovo and particularly His **Excellence Ambassador Michael L. Giffoni**, for the interest and appreciation expressed on the works of the Italian WHO-FIC Collaborating Centre (Letter of November 2012 to the President of the Friuli Venezia Giulia Region, Mr. Renzo Tondo; Italian Ministry of Foreign Affairs, Cooperazione italiana allo sviluppo, particularly dr. Mina Lomuscio for positive feedback and institutional support, and dr. Dolores Mattossovich, project manager of the Italian cooperation project in Kosovo; Gijlan Municipality, Kosovarian national bodies and all the kosovarian professionals and collaborators with we worked together; Local Health Authority n. 5 Bassa Friulana for efficiently supporting management and administration.

evaluating and overcoming disability according to a biopsychosocial model. At municipal level (Gijlan) three types of activities were carried out: (i) methodological assistance to an "ICF working group" to design a door-to-door survey on 300 families with children with disabilities and to analyse the collected data (2012); (ii) multiple training sessions to use ICF methodology for the evaluation of children with disabilities (2011-2013); and (iii) an 8-day training course for 30 nurses to develop communication and counselling skills useful to manage patients with disability experiences (2012-2013). At central level, three types of activities were carried out: (i) the realization of an international Autumn school on ICF in Udine (Italy) for an intersectorial Kosovarian delegation (2011); (ii) the provision of technical assistance to the start-up of an interministerial working group for the adoption of ICF in Kosovo (2012-2013);

Figure 4 – The Gjilan ICF working group with the Italian CC expert LF and the Italian development cooperation expert- 2012



### References

- Republic of Kosovo, Office of the Prime Minister, First Report on the Implementation of the National Disability Action Plan in the Republic of Kosovo (2009-2010), Prishtina, April 2011
- Gongolo F., et al. ICF in framing the National Action Plan for People with Disabilities in Kosovo. WHO-FIC Annual Meeting, Cape Town, 2011, D010p
- European Commission, Kosovo 2011 Progress Report, in Communication from the Commission to the European Parliament and the Council -Enlargement Strategy and Main Challenges 2011-2012 {COM(2011) 666}
  Unicef, Justice denied: the state of education of children with special needs in post-conflict Kosovo 2009

Figure 2 –His Excellence Italian Ambassador in Kosovo Michael L. Giffoni with the Italian CC expert FG - 2011



Figure 5 – The Gjilan nurses working group with the Italian CC expert FM - 2013



- Republic of Kosovo, Office of the Prime Minister, Broad survey of Persons with Disabilities in Kosovo, Prishtina, December 2011
- Frattura L. Gongolo F. Antonini G. (edt). Seminaro internazionale Autumn School for/with Kosovo su ICF e nuove prospettive per la presa in carico e l'inclusione nella società delle persone con disabilità. Sintesi dei lavori e raccomandazioni. Udine, Maggio 2012
- Mattossovich D, Frattura L, Gongolo F, et al. Using the ICF framework for collecting information on the barriers to inclusion in children in the Republic of Kosovo. Design and preliminariy results. WHO-FIC Annual meeting, Brazilia, 2012

### DIGITAL, MOBILE, NOW!



